



## Safety Planning & Reasonable Protection

We advocate for crime victims concerned about intimidation or harassment by the offender. Reasonable measures are available to support the emotional and physical safety. We will empower and assist interested people in developing personal safety plans.



## Information, Referral and Support

Support and information is available for crime victims wanting to learn more about an offender's time in prison or on probation or parole in the community. While respecting confidentiality of offender treatment needs, we are available to offer helpful information and support for crime victims and their families.

## Prison Tours

For some people, seeing firsthand where inmates are incarcerated helps to understand what "time in prison" is really like. Consistent with security needs, we will arrange tours of our correctional facilities upon request.



## NH Department of Corrections Victim Services Office

By promoting the principles & practices of community justice, we:

- Acknowledge the harm caused by crime;
- Listen to victims and survivors of crime;
- Address the relationship between victims, offenders, communities;
- Provide opportunities to promote victim empowerment and offender change;
- Support the role and interest of communities in achieving



### CONTACT US ...

**NHDOC Victim Services**  
P.O. Box 1806  
Concord, NH 03302-1806

**1-800-479-0688 ext. 1937 or 7351**

**(603) 271-7351 Fax (603) 271-5639**

**[victimservices@nhdoc.state.nh.us](mailto:victimservices@nhdoc.state.nh.us)**

*New Hampshire  
Department of Corrections*

## VICTIM SERVICES

*\* BE INFORMED \**  
*\* BE INVOLVED \**  
*\* BE SAFE \**

*For Survivors  
of Crime*

*"Striving to continuously improve  
advocacy and support for  
crime victims and survivors."*

The Victim Services Office strives to continuously improve advocacy and support for crime victims through principles which:

Support a seamless system of advocating for crime victims throughout the justice system;

Minimize further trauma for victims and families, with:

- Non-judgmental, compassionate and timely interactions by trained staff;
- Information about correctional processes and case-specific progress;
- Information about helpful available resources;

Encourage victim input into relevant correctional decision-making processes;

Promote partnerships with victim advocates, local & national coalitions, community organizations, public and private agencies.

## Please Contact Us for Any of These Crime Victim Services :



### Notification of Inmate Custody Changes

Upon request, timely notification is provided about offender custody changes, such as prison transfer, reduced custody, release, parole revocation, escape.



### Advocacy at Reduced Custody

Some victims/survivors are concerned about safety when inmates move to minimum security, work release or parole. We work with prison, community corrections and parole staff to address victim safety concerns and reduce the possibility of unwanted contact between offender and victim.



### Parole Board Hearings

Crime victims can choose to provide statements to the NH Adult Parole Board prior to decisions about inmate release. The Victim Services Office is available to accompany and support victims choosing to attend parole hearings or provide input about release.

*Additional information about the NH Department of Corrections is at [www.state.nh.us/doc](http://www.state.nh.us/doc)*

## Victim-Offender Dialogue

For victims/survivors, violent crime brings trauma, grief and phases of recovery. To assist in recovery and healing, some people want to meet constructively with their offender. We can coordinate a facilitated dialogue in a safe environment. Victim-offender dialogue is victim-initiated and only occurs through extensive preparation to promote the physical and emotional safety of both parties.



### Restitution



Many offenders must pay the victim for economic losses resulting from crime. As ordered by courts, the NH Department of Corrections collects restitution and disburses money to crime victims.



### IMPACT



By learning about impacts of crime, and improving empathy for victims, some offenders are less likely to commit another crime. **IMPACT** teaches offenders how crime harms people and communities. Classes show the physical, emotional and financial impacts of all types of crime. **IMPACT** is also an opportunity for interested victims/survivors to be involved in correctional efforts to prevent further victimization in New Hampshire communities.